



HIGH COURT OF MADHYA PRADESH

JABALPUR

No. Registrar (IT-CSA)/2025/50

Jabalpur, Dated:18.03.2025

CLARIFICATION / REPLY

Sub:- The matter regarding to publish the clarification / reply of pre-bid meeting dated: 04th March, 2025 of the tender for the development of e-Vicharan Software at District Courts of Madhya Pradesh with reference to tender no. Registrar (IT-CSA)/2025/26, dated: 25-02-2025.

Ref:- Pre-Bid Meeting dated: 04th March, 2025.

On the basis of queries submitted by the bidders, the detailed clarifications/reply are prepared and the same is enumerated as per details given below for all prospective bidders:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
M/s Solarman Engineering Project (P) Ltd.				
1.	Page No. 11	Experience in development of software in any court of India.	We request you to pls waive off in this parameter.	No change.
M/s ITSC Technologies Pvt. Ltd.				
2.	Page No. 18	General Scope:- Integration with third party software already procured by the	Who will share the API's & documentation to fetch the data.	High Court of Madhya Pradesh.



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		High Court (i.e attendance system, CCTNS, e-Prison & CIS 3.2 etc.)		
3.	Page No. 18	General Scope:- Integration with third party software already procured by the High Court (i.e attendance system, CCTNS, e-Prison & CIS 3.2 etc.)	should the data be only is Read only format eg., PDF?	Yes, from database.
4.	Page No. 6	Point 1 :- Recording of plea of the accused along with e-pen signature or digital signature which includes authentication through Adhaar. Capture of photo and thumb impression of the accused. (Similar to the process of Registration of	Please explain the process in detail?	Already defined in the tender document.



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		Document)		
5.	Page No. 6	Point 2 :- Preparation of judgment with the use/editing of template and signature by using digital signature.	It means the Digital Signature integration for authentication to edit template?	Yes.
6.	Page No. 6	Point 6 :- Preservation of the record in the repository for a period specified in the Rules. The creation of the required platform for the process of the proceedings will involve integration with NIC software for interoperability of Data, module for fetching charge sheet and documents/files relied upon through API provided by the police department, predefined	E-pay module will be an independent form or it is already created module that need to integrated	Already created, that needs to be integrated.



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		templates of orders and judgments and e-pay module in editable form.		
M/s Arceus Infotech Pvt. Ltd.				
7.	Page No. 11	15. Selection of the Bidder Criteria for Evaluation of Technical Bids Point -1 Experience of development of software in any Courts of India.	To encourage wider participation from bidders, we kindly request that the clause be amended as follows: Experience of development of software in any Courts/ Government (state/central) /PSU/ Reputed Institute of India.	Experience of development of software in any Courts/ Tribunals/ Government Department (state/central) of India.
8.	Page No. 12	15. Selection of the Bidder Criteria for Evaluation of Technical Bids Point -5 The portfolio work of similar nature, review of existing clients etc.	For wider participation of the bidder, requesting you kindly amend the clause as below: The portfolio work of similar nature /Experience of development of software/ review of existing clients etc.	The portfolio work of similar nature /Experience of development of software/ review of existing clients etc.
M/s Novation India				
9.	-	-	1. What quality assurance or testing procedures are	As per current industry



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			expected before final acceptance?	standards.
10.	-	-	2. What are the payment terms and conditions, including advance payments and milestone-based releases?	No change.
M/s Netlink Software Private Limited				
11.	Page no. 11	15. Selection of the Bidder, Sub Point 1 (Technical Expertise and Skillset). Experience of development of software in any Courts of India.	We request you to kindly amend the below mentioned clause:- Experience of development of software in any Courts/ State/ Central/ PSU organisation of India.	Experience of development of software in any Courts/ Tribunals/ Government Department (state/central) of India.

Note:-

1. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
2. The above clarifications / addendum are for all the prospective bidders' for their tender reference and necessary action.
3. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-procurement portal www.mptenders.gov.in.
4. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.



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5. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
6. The decision of the High Court in selection/ finalization of Firm/Vendor shall be final and no objection in this regard shall be entertained.

Sd/-

REGISTRAR GENERAL